



An employee publication of the
Texas Department of Criminal Justice

May/June 2012
Volume 19 Issue 5

Policies and Benefits



Updates to United HealthCare Services administrator contract

Beginning September 1, 2012, United HealthCare Services, Inc. will serve as the third party administrator for the HealthSelect of Texas plan, replacing Blue Cross Blue Shield of Texas (BCBSTX).

On April 4, 2012 the ERS website updated the frequently asked questions regarding benefits, the Nurseline and case management for this healthcare contract:

- Emergency coverage will be covered when traveling outside of the United States.
- Gym membership discounts, including participation in the Fitness Program through BCBSTX, will expire August 31. UnitedHealthcare has discounts for gyms around the country which will be available to participants on September 1. More information on wellness programs and discounts will be available during Annual Enrollment.
- The diabetes case management program will still be available on September 1. Information on transferring cases will be available before September 1.
- HealthSelect members will still have a 24/7 Nurseline along with an online nurse-chat option.
- BCBSTX Blue PointsSM are not transferrable to UnitedHealthcare and must be used by August 31. Because there can be a processing delay between the time you earn Blue PointsSM and when they appear in your account, ERS and Blue Cross Blue Shield of Texas cannot guarantee the points you earn this summer will be available to you for redemption by August 31. BCBSTX will not make exceptions on the redemption date. Visit www.bcbstx.com/hs/ or call BCBSTX toll-free at 800-252-8039 for more information.
- HealthSelect rates will increase 7.36 percent effective September 1. Employers, such as the State of Texas, pick up most of the cost increase since qualified employees and retirees currently do not pay an insurance contribution for their own coverage. Individuals who cover family members in HealthSelect will see increases ranging from \$12 to \$31 per month depending on their coverage level. The rate increase is in line with the legislative appropriations set for the program in 2011. For more information, visit: http://www.ers.state.tx.us/News/Articles/BOT_May2012/ ●